

# SOGgo

## Testimonial

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**About Rieckermann Group of Companies** / Rieckermann Group of Companies is a multinational trading company and was originally established in 1892 in Germany. / Beginning 1932 it has specialized in supplying industrial machinery and providing on-site technical services to the Far and Middle East. / The company fulfills all types of customer needs, be it big (turn-key factories) or small (single spare parts). / Rieckermann has now grown into a network of interconnected companies in many countries. / At present, there are 28 offices in 19 countries. / Altogether, about 700 people work at Rieckermann, mostly in Asia and the Middle East. / For more information, visit the official website of Rieckermann Group of Companies at [www.riekermann.com](http://www.riekermann.com). /

**Scheduling Requirements at Rieckermann** / For coordination and scheduling of several cross-country work groups (5 to 15 persons each), Rieckermann needed an easily deployable solution, which also should be easy to handle for the less technical-savvy end user. / Due to greatly varying local requirements, Rieckermann has a very diversified IT infrastructure; hence a cross-platform solution was desired. / There is also a significant number of open-source products already in use. / A large percentage of the user base is frequently traveling in areas with limited internet bandwidth and connectivity, ruling out a purely web-based solution. /

**Why SOGo Was Chosen** / SOGo addressed the main need—calendars—without overloading the user with too many additional features. / SOGo offers a wide-range of access options : Web interface, locally installed calendar client (Sunbird), and integration with PIM clients through the Lightning and ZideOne plugins. / A significant portion of the user base is already familiar with Mozilla-based products. / For the IT administration, it was highly beneficial that SOGo uses entirely standardized communication protocols and no proprietary technologies. / SOGo is scalable, allowing later deployment beyond the initial small-sized work groups. /

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> It proved to be a stable and well-performing solution, in particular when considering the difficult environment. The included load balancing helps cushioning usage peaks well.

— Wolf Siedler, IT manager, Rieckermann

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**The Deployment with Support From Inverse** / SOGo is installed on a central server in Hong Kong and currently serves users in Germany, Hong Kong, Indonesia, Korea, Thailand and the Arabian peninsula. / The commercial support by Inverse proved to be competent, cost-effective and highly responsive to our needs. /



/ open source consulting and integration /

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[scalablego.org](http://scalablego.org)